



**Professors**

**Michael Conyette 250-762-5445 x2231**  
***Course Captain***

**Required Texts/Resources**

Foundations of Operations Management, 4th Canadian Edition, Ritzman, Krajewski, Malhotra & Klassen. Pearson/Prentice Hall 2016.
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MS Office, EXCEL and WORD (available on all campus computers)
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Course Schedule

Week of:		Wednesday Jan 3 Classes Begin Monday Feb 12 Family Day <i>no classes</i> Tuesday Feb 13 to Feb 16 Mid-semester Study Break <i>no classes</i> Friday Mar 30 to Monday April 2 Easter <i>no classes</i> Thursday Apr 12 Last Day of Regularly-scheduled Classes	
Jan	1-5	Creating Customer Value Through Operations Supply Chain Management	Ch 1, Ch 2
	8-12	Process Configuration	Ch 4
	15-19	Capacity & Waiting Lines	Ch 5 Supplement 5S
	22-26	Inventory Management	Ch 6
Jan Feb	29-2	Quality and Process Improvement	Ch 7
	5-9	Lean Systems	Ch 8
	12-16	READING BREAK ( <i>Feb 8 to 12 – no classes</i> )	
	19-23	Mid-term Exam (Chapters 1 to 7, exc 3)	

Feb  
Mar 0

